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00-0027

STATE OF ILLINOIS  
ILLINOIS COMMERCE COMMISSION

Ameritech Ill.

EXHIBIT NO.

2.0

Eric Panfil

3-16-00

57

FOCAL COMMUNICATIONS  
CORPORATION OF ILLINOIS

Petition for Arbitration Pursuant to  
Section 252(b) of the Telecommunications  
Act of 1996 to Establish an  
Interconnection Agreement with Illinois  
Bell Telephone Company d/b/a  
Ameritech Illinois

Docket No. 00-0027

VERIFIED STATEMENT

OF

ERIC L. PANFIL

On Behalf of  
AMERITECH ILLINOIS

February 7, 2000

1 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

2 A. My name is Eric L. Panfil. My business address is 2000 W. Ameritech Center  
3 Drive, Hoffman Estates, Illinois 60196.  
4

5 Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

6 A. I am employed by Ameritech Services, Inc., as Director - Local Exchange  
7 Competition Issues.  
8

9 Q. WHAT ARE YOUR DUTIES AND RESPONSIBILITIES IN THAT  
10 POSITION?  
11

12 A. I am responsible for issue analysis and policy development across all aspects of the  
13 evolving competitive environment for local exchange services in both the state and  
14 federal jurisdictions.  
15

16 Q. HOW LONG HAVE YOU BEEN AT YOUR PRESENT POSITION?

17 A. I have been in my present position since October 1997.  
18

19 Q. PLEASE DESCRIBE YOUR PROFESSIONAL BACKGROUND AND  
20 EXPERIENCE IN THE TELECOMMUNICATIONS INDUSTRY  
21 RELEVANT TO YOUR DIRECT TESTIMONY.  
22

1 A. I have been a member of the Regulatory and Public Policy Organizations at Ameritech  
2 (including its predecessor and subsidiary companies) since 1982, when I assumed  
3 responsibility for development of interexchange carrier switched access tariffs. At  
4 various times since, I have been responsible for policy development, issues analysis,  
5 tariff development, tariff interpretation, rate and cost development, demand analysis, and  
6 imputation analysis for carrier switched access (in both the federal and state  
7 jurisdictions), cellular carrier interconnection, payphone service, competitive carrier  
8 interconnection, and network unbundling. Prior to 1982 I worked in the Information  
9 Systems Department, where I held program design and coding, systems design, project  
10 management, and software support management positions

11 I have previously testified in Illinois on behalf of Ameritech Illinois on numerous  
12 occasions over the past 15 years, most recently in Consolidated Dockets 97-0404, 97-  
13 0519, and 97-0525, which were complaint proceedings regarding the applicability of  
14 reciprocal compensation arrangements to ISP traffic under the terms of certain  
15 interconnection agreements. I have also testified in proceedings before the Michigan,  
16 Ohio, and Wisconsin Commissions on numerous issues, including interconnection and  
17 reciprocal compensation arrangements.

18  
19 **Q. PLEASE IDENTIFY WHICH OF THE ISSUES RAISED BY FOCAL'S**  
20 **ARBITRATION PETITION THAT YOU WILL ADDRESS IN YOUR DIRECT**  
21 **TESTIMONY.**

22 A. I will address Issues 1, 2, and 4.

1  
2 **Issue 2:**      **Should dial-up calls to Internet service providers ("ISPs") be treated by the**  
3                      **parties as if they were local and subject to reciprocal compensation for**  
4                      **purposes of inter-carrier compensation?**  
5

6 **Q.      DESCRIBE YOUR UNDERSTANDING OF FOCAL'S POSITION ON ISSUE 2.**

7 A.      I understand Focal's position to be that reciprocal compensation, at the same rates applied  
8 to local traffic, is appropriate for ISP access traffic. Focal claims that "By terminating  
9 traffic on Focal's network, Ameritech causes Focal to incur costs. Absent the ability to  
10 recover from Ameritech inter-carrier compensation for ISP-bound traffic, Focal will be  
11 unable to recover the costs it incurs when carrying ISP-bound traffic originated on the  
12 Ameritech network." (Starkey p.16)  
13

14 **Q.      WHY SHOULD THE COMMISSION REJECT FOCAL'S PROPOSAL?**

15 A.      In the first instance, the Commission should decline to entertain Focal's proposal because  
16 the FCC has exclusive jurisdiction over ISP access traffic, which is predominantly  
17 interstate. Indeed, the Commission, in its Reply Comments to the FCC in CC Docket  
18 99-68 (at pages 2-6), stated that assuming the FCC does not reconsider its ruling that ISP-  
19 bound traffic is predominantly interstate (which the FCC has not done), it supported  
20 "Proposal Two" of the FCC's Notice of Proposed Rulemaking (under which "the FCC  
21 would adopt a set of federal rules governing inter-carrier compensation for ISP-bound  
22 traffic . . . with any resulting disputes settled by a federal arbitration process") and

1 recommended that the FCC not adopt "Proposal One" (which "would allow carriers to  
2 determine compensation through private negotiation or, if these negotiations fail, through  
3 arbitrations conducted by state commissions under sections 251 and 252 of the Act").  
4 The Commission should in this case heed its own recommendation to the FCC and should  
5 leave the determination of inter-carrier compensation for ISP-bound traffic to the FCC.

6 If, however, the Commission is inclined to explore the merits of this issue due to  
7 some continuing uncertainty over the jurisdictional situation, the Commission should find  
8 that there are two major flaws in Focal's proposal. The first is that it asserts incorrectly  
9 that costs incurred by Focal in delivering calls to its ISP customers are caused by  
10 Ameritech rather than by the ISP's provision of service to its end user, and that  
11 Ameritech Illinois should therefore be required to compensate Focal for its costs (and by  
12 extension, must recover those costs from its end users through basic local exchange  
13 service rates). The second is that it asserts incorrectly that the reciprocal compensation  
14 rates developed by Ameritech Illinois in compliance with Commission orders are  
15 representative of the cost incurred by Focal in delivering calls to its ISP customers.

16  
17 **Q. HOW DOES AMERITECH RECOMMEND THAT THE COMMISSION**  
18 **ADDRESS THIS ISSUE?**

19 A. Ameritech Illinois recommends that the Commission recognize the exclusive federal  
20 jurisdiction of the ISP access traffic, and that it then approve the interconnection  
21 agreement provisions proposed by Ameritech Illinois which exclude ISP traffic from the  
22 reciprocal compensation arrangements applicable to local traffic, consistent with the

1 FCC's determination that ISP traffic is not local. The determination of inter-carrier  
2 compensation arrangements for ISP traffic would then be left to the FCC in its pending  
3 rulemaking docket on that issue. If, however, the Commission feels it has both the  
4 authority and the duty to address the treatment of ISP traffic during the interim period  
5 preceding the FCC's ultimate ruling, it would be most proper to simply require the parties  
6 to agree to retroactive application of the FCC rule on inter-carrier compensation.

7 Finally, should the Commission feel compelled to address on a policy basis the  
8 issue of interim treatment of ISP traffic despite the fact that it will likely be supplanted in  
9 the near future by the FCC's ultimate ruling, I offer the following recommendations  
10 regarding the manner in which Ameritech Illinois believes the Commission should  
11 approach and decide this issue.

12  
13 **Q. WHAT IS THE KEY TO UNDERSTANDING THE SIGNIFICANCE OF THIS**  
14 **ISSUE AND PROPERLY ADDRESSING IT ON A POLICY BASIS?**

15 **A.** In order to understand and address this issue, the Commission must first confront the  
16 fundamental policy question that has not yet been clearly and explicitly addressed by the  
17 FCC in its orders and statements regarding dial-up Internet access. That question is:  
18 which party should be responsible for the costs caused by dial-up access to the Internet  
19 over the circuit-switched voice network, in order to produce the most economically  
20 efficient and publicly beneficial development of the public network(s)? Should the costs  
21 be the responsibility of the ISP (which would be able to exercise some control over those  
22 costs through its choice of serving arrangements, and could add those costs to its many

1 other costs of providing Internet access to its end user customers and recover those costs  
2 either directly from its end users or from ancillary revenue sources such as  
3 advertisements displayed to its users), or should the costs be the responsibility of the  
4 general body of end users (who would have to cover those costs through their basic local  
5 exchange service charges).

6 Dr. Robert Harris, in his testimony filed on behalf of Ameritech Illinois in this  
7 proceeding, provides an extensive analysis of the economic and public policy impacts of  
8 each of these two options, and concludes that the assignment of those costs to basic local  
9 exchange service (as recommended by Focal) rather than to the ISP would result in a  
10 number of undesirable consequences.

11  
12 **Q. WOULD THE POLICY RECOMMENDED BY AMERITECH CONFLICT WITH**  
13 **ANY CURRENT POLICY DIRECTIVES OF THE FCC?**

14 A. Not at all. I believe that Ameritech Illinois's recommendations are entirely consistent  
15 with the FCC's policies, and that Focal's recommendation represents a distortion  
16 (perversion) of those policies to an end that is decidedly not in the public interest. While  
17 the FCC's treatment of the "ESP exemption" issue over the years has certainly not been a  
18 model of clarity, I do not recall any point at which the FCC has even hinted that increases  
19 in the basic local exchange rates paid by end users should be impacted by the  
20 arrangement. To my knowledge, the FCC has always referred to the business rates paid  
21 by the ISP as being a substitute for the access charges that would otherwise be applicable

1 to the ISP. The last time the FCC addressed the exemption issue, in its Access Reform  
2 Order, the FCC stated:

3 346. We also are not convinced that the nonassessment of access  
4 charges results in ISPs imposing uncompensated costs on incumbent  
5 LECs. ISPs do pay for their connections to incumbent LEC networks by  
6 purchasing services under state tariffs. Incumbent LECs also receive  
7 incremental revenue from Internet usage through higher demand for  
8 second lines by consumers, usage of dedicated data lines by ISPs, and  
9 subscriptions to incumbent LEC Internet access services. *To the extent*  
10 *that some intrastate rate structures fail to compensate incumbent LECs*  
11 *adequately for providing service to customers with high volumes of*  
12 *incoming calls*, incumbent LECs may address their concerns to state  
13 regulators. [emphasis added]  
14  
15

16 In my view, that statement by the FCC reflects the FCC's belief that the tariffed business  
17 rates paid by the "customers with high volumes of incoming calls" (i.e. the ISPs) are  
18 expected to cover the cost of such traffic, as well as a bias that any changes to intrastate  
19 rates that might be needed should be targeted to the business line rates paid by the ISPs,  
20 not the rates paid by end users (as Focal suggests would be appropriate -- see Starkey  
21 testimony at pages 35-37, particularly page 36 line 22 and at page 39 lines 4-7).  
22

23 **Q. WHAT IMPACT HAS THE GROWTH OF INTERNET ACCESS HAD ON THE**  
24 **VOLUME OF TRAFFIC CARRIED OVER AMERITECH'S NETWORK?**

25 **A.** Within Ameritech, our Network organization has undertaken periodic studies of non-IXC  
26 traffic on the network in order to aid in the network and business planning process.  
27 Those studies confirm the overwhelming impact of dial-up Internet access on the growth  
28 of traffic on the circuit-switched network. In Illinois, between March 1997 and October



1 1999 non-Internet minutes of use grew about 2.3% (with 100% of that growth coming  
2 from business subscribers; for residential subscribers, non-Internet minutes in October  
3 were virtually identical to the 3.26 billion minutes in March 1997), while Internet access  
4 minutes grew over 450% (477% for residential subscribers alone, from 0.33 billion to 1.9  
5 billion). Looked at another way, of the total growth in minutes for the two-and-a half-  
6 year period, over 95% of the additional minutes (and 100% of additional residential  
7 minutes) were Internet access minutes. The bulk (over 80%) of the minutes and growth  
8 are generated by residential subscribers rather than business subscribers -- and not by the  
9 vast majority of residential subscribers but rather by only about 25% of residential  
10 subscribers (as of March 1999), with a mere 5% of residential subscribers generating  
11 two-thirds (67%) of those residential Internet access minutes.  
12

13 **Q. IS THIS GROWTH EXPECTED TO CONTINUE?**

14 A. While it's impossible to predict the precise growth pattern, there is no sign that  
15 tremendous growth in dial-up traffic will not continue. AOL, the dominant ISP in the  
16 U.S., has continued to experience growth not only in customers, but in average usage  
17 levels of its customers as well. AOL's average usage per user has grown from less than  
18 40 minutes per day in mid-1997 to over 60 minutes per day currently. I have seen  
19 nothing in either the general press or industry publications suggesting a drastic decrease  
20 in the rate of growth of Internet traffic.  
21

1 Q. IS THIS GROWTH IN USAGE ACCOMPANIED BY GROWTH IN LOCAL  
2 SERVICE REVENUES?

3 A. Not to any significant extent. While the minority of Internet access traffic that originates  
4 on business lines does generate additional revenues, the "per-call" rates that apply to  
5 local residential calls generate little additional revenue related to Internet access traffic,  
6 due to the extremely long hold times typical of Internet access calls. In October 1999 the  
7 average duration of an Internet access call in Illinois was 26 minutes, while the average  
8 hold time of all other calls was 3-1/2 minutes. Since the per-call rates for local  
9 residential calls were set many years ago, when the average call was more like 3-1/2  
10 minutes than 26 minutes, they are obviously inadequate to cover the costs of all of the  
11 Internet access calls originated by residential customers (which, as I noted above,  
12 represents 100% of the growth of residential usage over the last 2-1/2 years).

13  
14 Q. ARE AMERITECH'S COSTS OF ORIGINATING DIAL-UP INTERNET  
15 ACCESS CALLS IN ILLINOIS CURRENTLY RECOVERED IN THE LOCAL  
16 EXCHANGE RATES PAID BY THE SUBSCRIBERS THAT USE THOSE  
17 SERVICES?

18 A. No, they are not. In April of last year, I performed an analysis of this issue (attached as  
19 *[[Exhibit EP-01]]* hereto) which was filed with the FCC as part of Ameritech's  
20 comments in Docket 99-68 (the FCC's NPRM on Inter-Carrier Compensation for ISP-  
21 Bound Traffic). In the interests of both conservatism and simplicity, the analysis was  
22 limited to the modeling of customers (both residential and business) that have purchased

1 an additional line dedicated to Internet access. For Illinois, the analysis demonstrates a  
2 shortfall (revenues less than costs) of \$9.07 per month per line used to access the Internet,  
3 even if Ameritech Illinois (and its end user) is not also required to cover the cost of  
4 switching at the switch that serves the ISP as part of the cost of basic local exchange  
5 service. Obviously, should that additional switching cost also be considered to be a cost  
6 of basic local service, the shortfall would become significantly larger.

7 I have also attached two revised versions of the Illinois page to this testimony.  
8 The first revised version [[Exhibit EP-02]] reflects changes to the end office switching  
9 and tandem switching costs to reflect the long hold times of Internet access traffic, which  
10 I further discuss below. In this revised version, the shortfall (revenues less than costs) is  
11 \$1.88 per month per line. The second revised version [[Exhibit EP-03]] reflects those  
12 same cost changes, and limits the analysis to only residential customers. In this second  
13 revised version, the shortfall (revenues less than costs) is \$8.48 per month per line.

14 Of course, the situation is made even worse to the extent residential customers  
15 connect to their ISP using their single primary line, rather than an additional line. Given  
16 the per-call rates for local calling in Illinois, there are obviously not revenues adequate to  
17 cover the additional costs of ISP access calls made by such customers. The cost of  
18 originating and transporting an Internet access call (again, not including the cost of  
19 switching the call at the switch serving the ISP) is about 7.6 cents, which is 85% greater  
20 than the average revenue of about 4.1 cents per residential call.  
21

1   **Q.   HOW DOES AMERITECH PROPOSE THAT THE COMMISSION DECIDE**  
2   **THIS ISSUE?**

3   A.   First, it is absolutely clear that the FCC has determined that ISP calls are not local calls  
4       and are ultimately subject to a separate compensation arrangement to be determined by  
5       the FCC. At minimum, the parties should be required under the agreement to explicitly  
6       identify all ISP traffic to the best of their ability. The Commission should then determine  
7       its policy regarding the applicability of inter-carrier compensation during the period  
8       preceding the FCC's ultimate decision on this issue. I have the following  
9       recommendations as to how the Commission should proceed in establishing its policy, in  
10      order of appropriateness.

11  
12   **Q.   WHAT IS YOUR RECOMMENDATION TO THE COMMISSION, SHOULD IT**  
13   **DECIDE TO ADDRESS THE ISSUE ON A POLICY BASIS?**

14   A.   The Commission should decide as a policy matter, based on my testimony and especially  
15       on the testimony of Dr. Harris, that the ISP's LEC should recover its costs from the ISP,  
16       and therefore that pending the FCC's ultimate policy decision in this matter, no  
17       compensation should be paid to the ISP's LEC by the originating end user's LEC under  
18       the agreement between Focal and Ameritech Illinois.

19  
20   **Q.   DO YOU HAVE ANY OTHER RECOMMENDATIONS?**

21   A.   It is conceivable that the Commission may believe that a transition is necessary for the  
22       implementation of this policy (by either the Commission or by the FCC), given that

1 LECs have to date been receiving inter-carrier compensation for the costs that should  
2 properly have been recovered from the ISPs. In that case, I recommend parameters that  
3 the Commission should consider in establishing the three main elements of a transition,  
4 and further recommend that a revenue-based cap be placed on any compensation  
5 payments made during this transition.  
6

7 **Q. WHAT ARE THE THREE MAIN ELEMENTS NECESSARY TO DEFINE A**  
8 **TRANSITION PLAN?**

9 A. Three main elements that must be decided in order to effect a transition arrangement are  
10 the ending point, the starting point, and the duration of the transition. The frequency of  
11 adjustment (e.g. monthly or quarterly) is a relatively minor additional issue, and I assume  
12 as a given that the rate of adjustment will be linear over the duration.

13 The end point, of course, must obviously be that no compensation be paid.  
14

15 **Q. WHAT IS YOUR RECOMMENDATION TO THE COMMISSION AS TO**  
16 **DETERMINATION OF THE STARTING POINT OF A TRANSITION?**

17 A. The starting point should be no more than a properly designed estimate of the cost  
18 incurred by the LEC serving the ISP in switching calls on behalf of its ISP customers.  
19

20 **Q. HOW SHOULD FOCAL'S COST FOR ISP CALLS BE DETERMINED FOR THE**  
21 **TRANSITION?**

1 A. For consistency and ease of administration, it should be based on Ameritech Illinois's  
2 cost study data for reciprocal compensation, as filed with the Commission in compliance  
3 with the Commission's orders. Those costs probably overstate CLEC costs for handling  
4 Internet access traffic due to their ability to adopt technologies that handle data traffic  
5 more efficiently than traditional circuit switches (see for example [[Exhibit EP-04]]  
6 attached hereto, in which Level 3, a CLEC that is focused on Internet Protocol  
7 networking, states that it employs switching technology that costs 40% less than typical  
8 LEC switching). However, Ameritech Illinois's costs represent a reasonable starting  
9 point given that Focal indicates that it currently uses typical circuit-switched end office  
10 switching equipment in its provision of connections to ISPs. Obviously, this assumption  
11 should be revisited should Focal institute a change in its serving arrangements.

12  
13 Q. DOES THAT MEAN THAT THE RATES CURRENTLY USED FOR  
14 RECIPROCAL COMPENSATION FOR LOCAL CALLS SHOULD BE USED AS  
15 THE SURROGATE FOR FOCAL'S COSTS?

16 A. No, it does not. It is critically important that those costs be properly applied to ensure  
17 that there is no systematic overstatement of costs, which would result in  
18 overcompensation of the LEC serving the ISP. The two factors that must be properly  
19 applied to achieve a reasonable result are first, to properly meld the cost data to reflect  
20 the longer holding times of Internet access calls, and second, to ensure that only end  
21 office switching costs, without the addition of "phantom" tandem switching or transport  
22 costs, are considered to be relevant costs of delivering Internet access traffic to an ISP.

1  
2 **Q. HOW SHOULD END OFFICE SWITCHING COSTS BE PROPERLY MELDED**  
3 **TO ACCOUNT FOR THE LONG HOLDING TIMES OF INTERNET ACCESS**  
4 **CALLS?**

5 A. The per-minute rate developed for reciprocal compensation end office switching is  
6 actually a composite of two separate cost streams. The cost of switching a call includes  
7 both costs that are incurred only once per call (often called "setup" cost) and costs that  
8 continue to accrue for the duration (number of minutes of hold time) of the call.  
9 Historically, those two types of costs have been melded into a simpler per-minute cost,  
10 since prior to the growth of Internet access hold times were relatively stable. When  
11 Ameritech Illinois's reciprocal compensation end office switching rates were developed,  
12 the setup and duration costs were melded based on an assumed duration of just under  
13 3-1/2 minutes per call. The result was a switching rate of \$.003746, which includes the  
14 cost of call setup spread over each of the 3-1/2 minutes. Internet access calls, however,  
15 have an average duration of about 26 minutes per call, so applying the same rate to an  
16 Internet access call would result in recovery of the proper amount of duration cost but  
17 would recover over *seven times* the setup cost. Proper allocation of setup costs of  
18 \$.009512 per message to an average hold time of 26 minutes (at an average duration cost  
19 of \$.000967 per minute) would result in a rate of \$.001333 per minute, which I  
20 recommend as the starting point for any transition. Another solution, of course, would be  
21 to simply apply a two-part rate structure consisting of separate per-call and per-minute  
22 rates to the ISP traffic. While this is a more elegant (and a more precisely accurate)

1 solution, I don't believe it is necessary in the context of a transition in which the rate will  
2 be quickly de-coupled from the costs in any case.

3 This cost issue, and others raised by Mr. Starkey in his testimony, are covered in  
4 detail in the testimony of Dr. Kent Currie on behalf of Ameritech Illinois.  
5

6 **Q. WHY SHOULD TANDEM SWITCHING AND TRANSPORT COSTS BE**  
7 **EXCLUDED FROM ANY ESTIMATE OF THE COST OF SWITCHING ISP**  
8 **TRAFFIC BY THE ISP'S LEC?**

9 A. It makes no sense from any rational policy perspective to compensate a LEC serving an  
10 ISP for costs that it plainly does not incur. It is my understanding that when a CLEC  
11 provides connections to an ISP, the ISP is usually located in close proximity to the  
12 CLEC's switch location, and is often collocated at the CLEC's switch site. Clearly,  
13 under these circumstances it is unlikely that Focal is incurring more than the cost of a  
14 single switch in providing service to ISPs. To the extent that an ISP may be located  
15 more remotely from Focal's switch, Focal should recover any transport costs for those  
16 "local loop" facilities from its ISP customer, just as Ameritech Illinois or another ILEC  
17 would have to do under the same circumstances.  
18

19 **Q. WHAT IS YOUR RECOMMENDATION TO THE COMMISSION AS TO**  
20 **DURATION OF ANY TRANSITION?**

21 A. The transition should be no more than 12 months, given the speed with which  
22 telecommunications and the Internet are evolving. CLECs and ISPs have been on notice



1 for over two years already that the reciprocal compensation "gravy train" would come to  
2 the end of the line, as older interconnection agreements expire and are replaced with  
3 agreements incorporating a rational policy determination by regulators.

4 I believe that a reduction of the compensation rate on a quarterly basis would be  
5 appropriate, with 75% of the initial rate applicable in months 4-6, 50% of the initial rate  
6 applicable in months 7-9, and 25% of the initial rate applicable in months 10-12.

7  
8 **Q. COULD YOU PLEASE ELABORATE ON THE NEED FOR A CAP ON ANY**  
9 **COMPENSATION PAYMENTS FOR INTERNET ACCESS TRAFFIC**  
10 **ORIGINATED BY RESIDENTIAL CUSTOMERS?**

11 **A.** A LEC serving a residential end user customer should be required to pay to another LEC  
12 serving the ISP used by that customer no more than one-half of the local usage revenues  
13 it receives from that customer for calls delivered to ISPs. LECs serving end users should  
14 not be required to pay out to LECs serving ISPs all of the revenues attributable to  
15 Internet access calls while retaining nothing to cover the costs of originating that traffic I  
16 believe that this further protection strikes a reasonable balance by allowing the end user's  
17 LEC to retain a portion of the usage revenues in order to cover some of its costs incurred  
18 in the origination of Internet access traffic. As I noted earlier, the revenues from a  
19 residential call already fall far short of covering even the origination costs of a typical  
20 Internet access call, and any transfer of a portion of those revenues to a carrier delivering  
21 those calls to an ISP simply makes the situation worse.

1 Q. IN HIS ANSWERS BEGINNING ON PAGES 35 AND 39 OF HIS TESTIMONY,  
2 MR. STARKEY SEEMS TO BE INDICATING HIS BELIEF THAT AMERITECH  
3 ILLINOIS HAS PUT IN PLACE AND MAINTAINED ITS EXISTING PER-CALL  
4 RATE STRUCTURE FOR LOCAL RESIDENTIAL CALLS ENTIRELY ON ITS  
5 OWN INITIATIVE. DO YOU AGREE?

6 A. No, I do not. The existing local residential rate structure was initially established in the  
7 mid-1980's as a result of a negotiated stipulation among numerous parties, including  
8 consumer groups and the Commission Staff. Both the Legislature and the Commission  
9 have in the past expressed some preference for the continuation of the existing rate  
10 structure and the availability of untimed local calling rates for consumers. I would expect  
11 Staff, in its filing on February 28, to address the extent to which it feels that the  
12 Commission has any interest in maintaining and supporting untimed local calling for  
13 residential customers in Illinois.

14  
15 Q. DO YOU HAVE ANY ADDITIONAL RECOMMENDATIONS ON THIS ISSUE?

16 A. This is the most critical issue currently open in the industry. It is admittedly a highly  
17 complex issue, in which many parties have an interest, and which could have a significant  
18 impact not only on the competitive marketplace for basic local telecommunications  
19 services, but for advanced telecom services and for the Internet as well. While the FCC  
20 has the jurisdictional authority in this matter, and has had a Rulemaking proceeding open  
21 for nearly a year now, a number of states (including Ohio, Wisconsin, and Texas) have  
22 established "generic" proceedings to explore this issue in a multi-party context more

1 suitable than a two-party arbitration proceeding. If it does nothing else in this arbitration,  
2 the Commission must ensure that it has the ability at any time to broadly explore and  
3 modify its policy regarding the compensation arrangements and/or the "retail" pricing  
4 policies applicable to Internet access traffic, and to implement those policy changes  
5 uniformly and simultaneously for all parts of the LEC industry (including ILECs, CLECs,  
6 and potentially wireless service providers). Care must be taken not to "lock in" any  
7 compensation arrangement or policy that is later determined to be contrary to the public  
8 interest, as well as to ensure that any orders or other policy directives by the FCC can be  
9 implemented in a timely fashion.

10

1 **Issue 1:** For purposes of reciprocal compensation, should Focal be compensated for  
2 end office, tandem, and transport elements of termination for all local traffic  
3 terminated on its network, even if only a small minority of the calls actually  
4 terminate to customer premises that are more than a few miles distant from  
5 the Focal end office switch?  
6

7 **Q. DESCRIBE YOUR UNDERSTANDING OF FOCAL'S POSITION ON ISSUE 1.**

8 A. I understand Focal's position to be that for purposes of reciprocal compensation, Focal  
9 seeks compensation for end office, tandem, and transport elements of termination for all  
10 calls terminated on its network because Focal's switches each serve a geographic area  
11 comparable to the area served by Ameritech Illinois's tandem switch, and that payment of  
12 the "tandem interconnection rate" (as defined by Focal) in this situation is mandated by  
13 FCC Rule 47 CFR Section 51.711(a)(3).  
14

15 **Q. FOCAL CITES TO FCC RULE 47 CFR SECTION 51.711(A)(3) AS SUPPORTING**  
16 **ITS DEMANDS. HOW SHOULD THAT RULE BE PROPERLY INTERPRETED**  
17 **IN MAKING A FINDING ON THIS ISSUE?**

18 A. First, it should be recognized that the FCC's Declaratory Ruling earlier this year  
19 established that ISP traffic is not local traffic, and that the FCC Rule cited by Focal  
20 applies only to local traffic, and not to ISP traffic. Regarding ISP traffic, this issue will  
21 properly be moot should the Commission agree with Ameritech Illinois's proposal that no  
22 inter-carrier compensation should be applicable to ISP traffic. But in any event, even if

1 the Commission were to determine that some level of compensation for ISP traffic is  
2 desirable on an interim basis, such compensation should not, as I discussed above in my  
3 testimony regarding Issue 2, include any recovery of purported "tandem" costs or  
4 transport costs, and there is no FCC Rule suggesting that such a result would be  
5 appropriate.  
6

7 **Q. HOW SHOULD THE FCC RULE BE PROPERLY INTERPRETED IN MAKING**  
8 **A FINDING ON THIS ISSUE REGARDING LOCAL TRAFFIC?**

9 A. Regarding compensation for local traffic (i.e., non-ISP traffic), the FCC Rule should be  
10 interpreted with reference to the discussion of this subject in the body of the FCC's Local  
11 Competition order and also with reference to the overarching principle held by the FCC  
12 (and I believe also by this Commission) that compensation should be based on the cost  
13 incurred by the carrier, and that any compensation in excess of the cost incurred would be  
14 contrary to the public interest.  
15

16 **Q. WHAT DID THE FCC SAY IN THE BODY OF ITS LOCAL COMPETITION**  
17 **ORDER REGARDING THIS ISSUE?**

18 A. The FCC addressed this issue in paragraph 1090 of its order, as follows:

19 1090. We find that the "additional costs" incurred by a LEC when  
20 transporting and terminating a call that originated on a competing carrier's  
21 network are likely to vary depending on whether tandem switching is  
22 involved. We, therefore, conclude that states may establish transport and  
23 termination rates in, the arbitration process that vary according to whether  
24 the traffic is routed through a tandem switch or directly to the end-office  
25 switch. In such event, states shall also consider whether new technologies

1 (e.g., fiber ring or wireless networks) *perform functions similar to those*  
2 *performed by an incumbent LEC's tandem switch* and thus, whether some  
3 or all calls terminating on the new entrant's network should be priced the  
4 same as the sum of transport and termination via the incumbent LEC's  
5 tandem switch. Where the interconnecting carrier's switch serves a  
6 geographic area comparable to that served by the incumbent LEC's  
7 tandem switch, the appropriate proxy for the interconnecting carrier's  
8 additional costs is the LEC tandem interconnection rate. [emphasis added]  
9

10 As can be seen in the excerpt above, the FCC's ruling is based not simply on geographic  
11 coverage, but also on an analysis of functionality, and also contemplates that only some  
12 calls, rather than all calls, terminated on a CLEC's network may be eligible to be billed at  
13 a transport rate or a tandem switching rate in addition to an end office rate. I do not  
14 believe that the FCC established its rules with the intention of deliberately and  
15 systematically overcompensating CLECs, and its rules should be interpreted in a manner  
16 to give effect to the FCC's intent and the intent of the statute they are designed to  
17 implement.  
18

19 **Q. HOW SHOULD THIS ISSUE BE RESOLVED FOR NON-ISP (LOCAL)**  
20 **TRAFFIC?**

21 A. Focal should not receive the rate for either the tandem or transport elements of  
22 termination unless the following conditions are satisfied:

- 23 (1) Focal proves that its switch currently serves a geographic area comparable to that  
24 served by Ameritech Illinois's tandem switch; and  
25 (2) Focal proves that its switch performs the same functions on behalf of Ameritech  
26 Illinois that Ameritech Illinois's tandem switch performs.

1 As I explain below, satisfying this second condition requires a showing that Focal gives  
2 Ameritech Illinois the option to connect directly to Focal's end office function and thus  
3 avoid payment of the tandem rate (and perhaps also the transport rate) if it so chooses;  
4 and that Focal defines its switch and offers interconnection on a nondiscriminatory basis  
5 for both the termination of local traffic by other LECs and the termination of toll traffic  
6 by long distance interexchange carriers (IXCs).

7  
8 Geographic Coverage

9 **Q. HAS FOCAL PROVIDED ANY EVIDENCE REGARDING THE AMOUNT OF**  
10 **TRAFFIC THAT IS DELIVERED TO CUSTOMER PREMISES OUTSIDE OF**  
11 **WHAT WOULD GENERALLY BE CONSIDERED TO REPRESENT A**  
12 **TYPICAL LOCAL WIRE CENTER AREA FOR EACH OF FOCAL'S END**  
13 **OFFICE SWITCHES?**

14 **A.** No, it has not. Ameritech Illinois requested such information in discovery, but Focal  
15 claimed to be unable to provide it. Any analysis of the extent to which Focal satisfies the  
16 standard set forth in the FCC's rule and order must begin with the requirement that Focal  
17 provide information on both the geographic distribution of the customers to which it  
18 delivers its services and the volume of traffic that is delivered to the various geographic  
19 areas. Both distribution and volume are important: if Focal serves only a few customers  
20 scattered widely over a geographic area but delivers the vast bulk of its traffic to  
21 customers located in close proximity to its switches, that would not in my view be a  
22 sufficient demonstration of the geographic area Focal "serves" to satisfy the standard.

1 The standard can only be satisfied if the distribution of traffic delivered throughout the  
2 geographic area is reasonably comparable to the distribution of traffic in Ameritech  
3 Illinois's tandem serving area. The distribution of customer access lines over the tandem  
4 serving area would be a reasonable proxy for the distribution of traffic on Ameritech  
5 Illinois's network. The FCC's Rules cannot reasonably be read to require the payment to  
6 Focal of tandem switching and transport rates on calls for which Focal actually provides  
7 no more transport than that of a typical local loop (the cost of which should be covered  
8 by the local service charges paid by Focal's end user customer) and for which Focal  
9 provides no switching functionality other than a single "trunk-to-line" end office  
10 switching function.

11 Any standard less stringent than a full demonstration of traffic distribution for  
12 each switch would simply be an open invitation to "gaming" the rules in search of an  
13 undeserved windfall by Focal and other CLECs. If Focal were to be paid tandem-based  
14 rates without actually incurring any tandem or transport costs, then Focal would be  
15 receiving a subsidy at the expense of Ameritech Illinois and its customers. Granting  
16 Focal such a subsidy would encourage Focal and other CLECs to design their networks  
17 based not on efficiency but rather on whatever arrangement generated the greatest  
18 subsidy.

19  
20 **Q. WOULD SUCH A DEMONSTRATION OF GEOGRAPHIC TRAFFIC**  
21 **DISTRIBUTION BE ADMINISTRATIVELY BURDENSOME FOR FOCAL?**



1 A. I don't believe so. It is simply a matter of accumulating traffic data (which is already  
2 recorded by Focal for billing purposes) by NXX code, adjusting to properly recognize  
3 traffic to telephone numbers that are assigned to customers outside the normal rate center  
4 area for the NXX, and matching that traffic distribution with the distribution of  
5 Ameritech Illinois's customers over all of the rate centers in the tandem serving area.  
6 Ameritech Illinois's proposal would permit Focal to make such a demonstration at any  
7 time for each of its switches, with any dispute over the sufficiency of the demonstration  
8 to be resolved by the Commission.

9 The fact that Focal chose not to attempt to gather such information in response to  
10 Ameritech Illinois's discovery request indicates to me that Focal does not believe that the  
11 information would support Focal's position in this arbitration, i.e., that it would show that  
12 a very large percentage of traffic is delivered to customer premises in close proximity to  
13 the Focal switches.

14  
15 **Q. ON PAGE 19 OF HIS TESTIMONY, MR. BARNICLE OF FOCAL CLAIMS**  
16 **THAT "VOLUME OF TRAFFIC TO A RATE CENTER" IS NOT RELEVANT**  
17 **TO THIS ISSUE BECAUSE IT IS A MEASURE OF "MARKET PENETRATION"**  
18 **RATHER THAN OF GEOGRAPHIC COMPARABILITY. HOW DO YOU**  
19 **RESPOND?**

20 A. Mr. Barnicle is incorrect and is misrepresenting the position of Ameritech Illinois  
21 regarding the appropriateness of traffic distribution data. Ameritech Illinois's proposal  
22 for the use of traffic distribution data does not look at either the absolute volume of traffic

1 or the volume of Focal's traffic in relation to Ameritech Illinois's traffic, either of which  
2 might conceivably be characterized as measures of market penetration. Ameritech  
3 proposes to look only at the relative geographic distribution of Focal's traffic entirely  
4 independent of the traffic of any carrier other than Focal itself. It does not matter  
5 whether the traffic volume is 10 million minutes per month or 100 million minutes per  
6 month; in either case, if 90% of that traffic is terminated at customer premises in close  
7 proximity to Focal's switches, then Focal cannot reasonably claim that for 100% of the  
8 traffic terminating on its network it incurs costs equivalent to Ameritech Illinois's tandem  
9 switching and transport costs in addition to the costs of end office switching.

10  
11 Tandem Switching Function

12 **Q. PLEASE BRIEFLY DESCRIBE THE FUNCTIONS OF TANDEM SWITCHES**  
13 **AND END OFFICE SWITCHES IN AMERITECH ILLINOIS'S NETWORK AND**  
14 **THE MANNER IN WHICH OTHER CARRIERS INTERCONNECT TO THOSE**  
15 **SWITCHES.**

16 A. Ameritech Illinois's network consists of end office switches, which connect individual  
17 subscribers to Ameritech Illinois end offices, and tandem switches, which carry traffic  
18 between end offices (trunk-to-trunk connections) and do not directly serve subscribers.

19 The functions of tandem offices are therefore different than those of end offices  
20 directly connected to subscribers. Tandem offices also do not have to record end user  
21 billing information, supply electrical power to the equipment at the end of the line, or  
22 convert between analog and digital signals.

1 Ameritech Illinois gives Focal (and all other carriers) the option to interconnect to  
2 its network at both the tandem office switch and the end office switch. If Focal chooses  
3 to interconnect at the tandem office switch, then the tandem and transport rate elements  
4 apply in addition to the end office termination rate elements. If Focal chooses instead to  
5 interconnect at the end office switch, then only the end office termination rate elements  
6 apply. Similarly, FCC rules specify that a carrier can interconnect at the trunk side of the  
7 end office switch and/or the trunk side of a tandem switch. A CLEC has the choice to  
8 interconnect to either the end office or tandem office. Focal should give Ameritech  
9 Illinois this same choice.

10  
11 **Q. DOES AMERITECH HAVE SWITCHES THAT PERFORM BOTH A TANDEM**  
12 **AND AN END OFFICE FUNCTION?**

13 **A.** Yes, Ameritech Illinois also has a few switches that serve as Class 4/5 switches, and that  
14 have both end office and tandem functionality, but the two functions are entirely separate.  
15 The switch is partitioned and the tandem portion of the switch carries only trunk-to-trunk  
16 traffic and is never used to switch a call to an end user. A call that is sent over a trunk to  
17 the tandem portion of the switch cannot be switched directly to an end user. It must first  
18 exit the tandem portion of the switch, proceed along a trunk that connects to another  
19 trunk termination on the end office portion of the switch, and there be switched again to  
20 the end user. Thus, Ameritech Illinois's dual-function switches operate no differently  
21 than would two separate switches located in the same central office building (an  
22 arrangement that exists for the majority of Ameritech Illinois's tandem switches), and

1 other carriers are afforded the option to connect directly to the end office function,  
2 bypassing the tandem function.

3  
4 **Q. HAS FOCAL PROVIDED ANY EVIDENCE THAT ITS SWITCHES ACTUALLY**  
5 **PERFORM A TANDEM SWITCHING FUNCTION WHEN HANDLING LOCAL**  
6 **TRAFFIC FORWARDED FROM AMERITECH'S NETWORK?**

7 A. Focal has provided no such evidence whatsoever. Mr. Barnicle spends a number of pages  
8 (20-28) in his testimony purporting to discuss the issue of tandem functionality, but fails  
9 to provide any legitimate support for Focal's claim that it provides tandem functionality  
10 to Ameritech Illinois (or an other carrier).

11  
12 **Q. MR. BARNICLE STATES ON PAGE 23 OF HIS TESTIMONY THAT "THE**  
13 **CORE TANDEM FUNCTION IS THE AGGREGATION OF TRAFFIC**  
14 **BETWEEN CUSTOMERS CALLING OUTSIDE THEIR IMMEDIATE**  
15 **EXCHANGE." DO YOU AGREE?**

16 A. Absolutely not. Tandem functionality is purely a network architecture issue and has  
17 absolutely no systematic relationship to whether or not traffic is between or within an  
18 "exchange" area. Tandem functionality is purely and simply trunk-to-trunk switching,  
19 that is, a switching operation that connects two network switches to each other. This is  
20 distinguished from end office functionality, which represents either line-to-line switching  
21 (i.e. connecting two end user premises to each other) or line-to-trunk switching (i.e.  
22 connecting an end user premises to a second switch —either a tandem or another end

1 office --for further routing of a call). Calls within an exchange may sometimes use  
2 tandem functionality (when there is more than one end office switch serving the  
3 exchange area), and calls that are inter-exchange often have no need for tandem  
4 functionality.

5  
6 **Q. IS "AGGREGATION" A FUNCTION UNIQUE TO TANDEM SWITCHING?**

7 A. No. Aggregation is simply another way of describing what all switches do. The  
8 distinguishing characteristic that differentiates an end office from a tandem is not the  
9 function of "aggregation" (which is a function performed by both types of switch) but the  
10 distinction between what is aggregated at each type of switch. The primary function of  
11 an end office switch is to "aggregate" individual customer loops into a single switching  
12 fabric so that they may be connected either to each other or to trunks that act as gateways  
13 to other switches. The primary function of a tandem switch is to "aggregate" individual  
14 end office trunk groups into a single switching fabric so that they may be connected  
15 either to each other or to trunks that act as gateways to other tandem switches. Mr.  
16 Barnicle has presented absolutely no evidence that Focal's switches perform any more  
17 than the aggregation function typical of an end office switch (i.e. line-to-line switching  
18 and line-to-trunk switching).

19  
20 **Q. IS FOCAL'S NETWORK ARCHITECTURE SIGNIFICANTLY DIFFERENT**  
21 **FROM THAT OF AMERITECH ILLINOIS, AS MR. BARNICLE TRIES TO**  
22 **CLAIM?**

1 A. No, it is not. The only difference between the two is that Focal's end office switches  
2 serve larger geographic areas and therefore some customers are served by very long  
3 loops. Focal's end office switches are no less dependent on their connections to  
4 Ameritech Illinois's tandems to provide ubiquitous connectivity to their end users than  
5 are Ameritech Illinois's end office switches.

6  
7 **Q. UNDER WHAT CIRCUMSTANCES WOULD IT BE PROPER FOR FOCAL TO**  
8 **CHARGE A TANDEM SWITCHING RATE TO AMERITECH ILLINOIS FOR**  
9 **TERMINATION OF A LOCAL CALL ON FOCAL'S NETWORK?**

10 A. Ameritech Illinois should pay Focal for tandem switching if and only if (i) Focal first  
11 satisfies the geographic coverage test described above, and (ii) Focal's switch performs  
12 the same functions on behalf of Ameritech Illinois as those performed by Ameritech  
13 Illinois's tandem switch on behalf of Focal (i.e. trunk to trunk switching).

14 This parity of function must be demonstrated in at least two ways. First, Focal  
15 must demonstrate that Ameritech Illinois may, at its option, connect directly to Focal's  
16 end office switch function, thereby avoiding payment to Focal of the charges for tandem  
17 switching. Second, Focal must demonstrate that it offers interconnection, defines its  
18 switches, and applies charges for terminating traffic on a nondiscriminatory basis  
19 regardless of the identity of the interconnecting carrier or its designation as either a LEC  
20 or a long distance interexchange carrier (IXC). If Focal's switch provides only end office  
21 functionality for terminating long distance calls, it must also be providing only end office  
22 functionality for terminating local calls.

1           Only by demonstrating that it provides tandem functionality and confirming that  
2 fact by offering Ameritech Illinois (and other carriers on a nondiscriminatory basis) the  
3 ability to bypass the tandem functionality and connect directly to the end office  
4 functionality, should Focal be permitted to assess tandem switching charges for the  
5 termination of local traffic on its network. The ability to bypass the tandem "function"  
6 (and the associated charges) on a nondiscriminatory basis is the litmus test as to whether  
7 tandem functionality is in fact being provided. If the function cannot be bypassed, then  
8 the function is not being provided, costs are not incurred, and no charges should be  
9 assessed to other carriers. As I mentioned earlier, Ameritech Illinois does allow carriers  
10 to bypass its tandem switches in that manner.

11  
12 **Issue 4:       Focal's Virtual Office service and the need to establish POIs in a manner**  
13 **that properly allocates transport costs.**

14  
15 **Q.     PLEASE EXPLAIN YOUR UNDERSTANDING OF ISSUE 4.**

16 **A.**    The issue here is whether Focal should be able to force Ameritech Illinois to transport  
17 calls to a point of interconnection ("POI") located outside the local calling area of the  
18 originating caller and yet treat that traffic as local traffic, even though the call is not truly  
19 a local call because Focal's end user customer is not actually located in the exchange area  
20 corresponding to the telephone number assigned to that customer by Focal.

21           The issue arises in the context of Foreign Exchange ("FX") services, including  
22 Focal's Virtual Office service. In general, FX service allows a customer to be assigned a

1 telephone number with an NXX code (the first three digits of a seven-digit telephone  
2 number) for a geographic area that is different from the FX customer's actual location.  
3 For example, a business customer in downtown Chicago might want to use a telephone  
4 number with an NXX assigned to Aurora so any of its employees in Aurora can call the  
5 business customer for the flat-rate price of a local call. The local rate applies because the  
6 call is treated by Ameritech Illinois' billing system as being within a single NXX, even  
7 though Ameritech Illinois may transport the call over a distance much greater than a true  
8 local call in order to reach the FX customer's location.

9 The problem is that, as a result of the manner in which Focal provides Virtual  
10 Office service, Ameritech Illinois is incurring uncompensated costs in transporting calls  
11 for Focal's Virtual Office customers outside the local calling area of the NXX assigned to  
12 that customer. This forces Ameritech Illinois to subsidize Focal and its customers with  
13 free transport (and sometimes switching).

14 Along with Dr. Debra Aron, I will explain the basis for Ameritech Illinois'  
15 position on this issue and show why it is consistent with federal law and sound regulatory  
16 policy. In particular, I will discuss why Focal should be required to establish POIs within  
17 Ameritech Illinois' local calling areas if it seeks to deliver calls outside of those areas. I  
18 will also explain how Focal's current provision of Virtual Office service improperly  
19 shifts transport costs to Ameritech Illinois and forces Ameritech Illinois to subsidize  
20 Focal's FX service. Ameritech Illinois' proposed contract Section 4.3.12 would help  
21 eliminate these anticompetitive effects without impeding Focal's ability to compete, and  
22 therefore should be adopted.



1  
2 **Q. HOW ARE NXXs ASSIGNED TO A SPECIFIC GEOGRAPHIC AREA?**

3 A. The geographic locations associated with NXX prefixes are set forth in the Local  
4 Exchange Routing Guide ("LERG"). The LERG identifies vertical and horizontal  
5 ("V&H") coordinates (akin to latitude and longitude) that pinpoint the location of rating  
6 centers for particular prefixes. This rating center location generally corresponds to the  
7 geographic location of the incumbent LEC central office, switch, or point of presence that  
8 serves customers in the particular geographic area.

9  
10 **Q. PLEASE EXPLAIN HOW FOCAL'S PROVISION OF VIRTUAL OFFICE**  
11 **SERVICE FOISTS UNCOMPENSATED TRANSPORT COSTS ON AMERITECH**  
12 **ILLINOIS.**

13 A. The problem results from the difference in how calls are transported, and who pays for  
14 the transport, depending on whether Ameritech Illinois or Focal provides the FX service.  
15 Perhaps the best way to explain it is through different scenarios:

16 Scenario 1: *The originating caller is an Ameritech Illinois local exchange*  
17 *customer and the called party is an Ameritech Illinois FX customer.* In this scenario,  
18 Ameritech Illinois provides all transport from the originating caller to the called party.  
19 The originating caller is billed for a local call, while the called party (the FX customer)  
20 pays a rate for FX service that compensates Ameritech Illinois for the network  
21 investment and other costs that Ameritech Illinois incurs in transporting the call outside  
22 the originating local calling area to the FX customer's location (which it recovers from its

1 FX service customer).

2 Scenario 2: *The originating caller is an Ameritech Illinois local exchange*  
3 *customer and the called party is a Focal Virtual Office customer.* In this scenario,  
4 Ameritech Illinois provides all transport from the originating caller to Focal's POI, and  
5 Focal then delivers the call to the Virtual Office customer. If Focal's POI is not within  
6 the same local calling area as the originating caller (*i.e.*, not within 15 miles of the rating  
7 point for the NXX assigned to the originating caller and the FX customer), Ameritech  
8 Illinois is forced to provide transport outside the local calling area, but with no chance of  
9 recovering its costs for such transport. Focal incurs no transport cost (and can  
10 presumably pass some or all of the savings on to its virtual office service customer).

11 This result is obviously unfair to Ameritech Illinois. The costs of transporting a  
12 call to a Virtual Office customer outside the local calling area of the originating NXX  
13 should be borne by Focal and its customer, as it is the Focal customer who has ordered  
14 the service by which others can make a toll call to it at local rates. If Focal and its  
15 customer are not required to bear those costs, Ameritech Illinois is effectively forced to  
16 subsidize Focal's Virtual Office service by providing free transport and, if the call  
17 traverses a tandem switch, free switching.

1  
2 **Q. YOU SAID THAT AMERITECH ILLINOIS RECOVERS TRANSPORT COSTS**  
3 **FROM ITS OWN FX CUSTOMERS THROUGH FX RATES. DOESN'T FOCAL**  
4 **DO THE SAME THING?**

5 A. Focal may recover *its* costs, but that is beside the point. The important point is that, in  
6 those cases where Focal relies on Ameritech Illinois to provide the interexchange  
7 transport, there is no opportunity for Ameritech Illinois to recover the costs of the  
8 transport it provides to Focal. Thus, if Focal's POI is outside the originating caller's  
9 local calling area, it is Ameritech Illinois, not Focal or its Virtual Office customers, that  
10 bears the cost of transport and switching to carry the call from the originating NXX area  
11 to Focal's POI outside the caller's local calling area.

12  
13 **Q. DOES THE SAME INEQUITY EXIST WHEN A FOCAL LOCAL EXCHANGE**  
14 **CUSTOMER CALLS AN AMERITECH ILLINOIS FX CUSTOMER?**

15 A. No. Because Ameritech Illinois offers Focal a POI at each of its switches, no cost  
16 recovery problem exists when a call is originated by a Focal customer, because it can be  
17 handed off to Ameritech Illinois at a POI within the caller's local calling area. In such  
18 cases, therefore, the costs of carriage outside the local calling area are borne by  
19 Ameritech Illinois and its FX customer, as they should be.

1  
2 **Q. HOW DOES AMERITECH ILLINOIS PROPOSE TO REMEDY THE**  
3 **TRANSPORT COST RECOVERY PROBLEM CAUSED BY FOCAL'S VIRTUAL**  
4 **OFFICE SERVICE?**

5 A. Ameritech Illinois has proposed contract language that it believes will resolve, or at least  
6 minimize, many of the transport cost recovery problems created by Focal's Virtual Office  
7 service. This language would require Focal to maintain a POI within 15 miles of the  
8 rating center for any NXX that Focal uses for Virtual Office service. This would ensure  
9 that Ameritech Illinois is not forced to transport a call to Focal's Virtual Office customers  
10 over a distance greater than 15 miles (the size of the caller's local calling area) and thus  
11 would no longer subsidize Focal with free transport (and in some cases, switching) of  
12 interexchange toll calls:

13 4.3.12. If Requesting Carrier uses an NXX code to provide foreign exchange  
14 service to its Customers outside the geographic area assigned to such code,  
15 Requesting Carrier shall provide a point of interconnection (POI) within 15 miles  
16 of the rating point to which the NXX code is assigned, at which Ameritech may  
17 terminate local traffic destined for that NXX code.  
18

19 **Q. IS THIS THE SAME CONTRACT LANGUAGE ORIGINALLY PROPOSED BY**  
20 **AMERITECH ILLINOIS AND ADDRESSED IN FOCAL'S PETITION AND**  
21 **DIRECT TESTIMONY?**

22 A. No. Ameritech Illinois initially proposed different language that was intended to promote  
23 the same result. After internal discussion and discussions with Focal, Ameritech Illinois  
24 determined that the language quoted above more appropriately addressed the issue.

1 Ameritech Illinois proposed this new language to Focal on February 3, 2000.

2  
3 **Q. WHY DID AMERITECH ILLINOIS CHOOSE 15 MILES AS THE**  
4 **APPROPRIATE LIMITATION ON ITS PROVISION OF TRANSPORT FOR**  
5 **VIRTUAL OFFICE CALLS?**

6 A. The 15 mile limitation was chosen because it represents a distinction that has been  
7 established by the Commission. The Commission has established the 15 mile point as the  
8 distinction between local exchange calls which are considered part of an end user's basic  
9 service and toll calls which are not part of the basic service and may be presubscribed to  
10 any long distance carrier of the customer's choosing. Therefore, the 15 mile distinction  
11 reflects a basic policy pronouncement on the part of the Commission to distinguish  
12 between local exchange calls and toll calls.

13  
14 **Q. FOCAL'S WITNESS ON THIS ISSUE, MR. TATAK, CONTENDS THAT THERE**  
15 **IS NO DIFFERENCE BETWEEN FOCAL'S FX SERVICES, SUCH AS VIRTUAL**  
16 **OFFICE, AND AMERITECH ILLINOIS' FX SERVICES. PLEASE COMMENT.**

17 A. The services may be similar in a broad sense, but the critical difference is how each  
18 carrier transports calls to an FX customer. Ameritech Illinois uses its own network for all  
19 transport and ultimately recovers its transport costs through FX service rates. Focal, on  
20 the other hand, often uses *Ameritech Illinois'* transport for some portion of its FX service  
21 beyond the originating local calling area, but does not compensate Ameritech Illinois for  
22 that transport. Indeed, Mr. Tatak acknowledges that, under Focal's approach, a carrier

1 could have a POI that is "clear across the MSA" from the originating local calling area.  
2 (Tatak Statement at 11). If such a carrier provided FX service for an NXX geographic  
3 area "clear across the MSA" from its POI, Ameritech Illinois would be forced to  
4 transport the call clear across the MSA, with no cost recovery.

5 Mr. Tatak also claims that Ameritech Illinois' OmniPresence Service is  
6 indistinguishable from Focal's Virtual Office. While there are some operational  
7 similarities between the two services, there are also critical differences. OmniPresence  
8 was designed to enable information and enhanced service providers, such as ISPs, to  
9 obtain a virtual presence in multiple communities. It allows these providers to receive  
10 calls made to a variety of telephone numbers throughout the LATA, which are delivered  
11 to a centralized hub for a fixed monthly rate per line/trunk and member/channel based on  
12 CCS (a timed rate in hundred call seconds). Under either service, a residential caller to  
13 the customer would be charged at the Band A rate of \$0.052 per call, even if the call  
14 physically were a Band B or Band C toll call. While Virtual Office mimics  
15 OmniPresence in this respect, it is important to recognize that Focal uses *Ameritech*  
16 *Illinois'* existing interoffice facilities to a significant extent to transport Virtual Office  
17 calls, rather than supplying its own facilities to provide this interexchange transport, yet  
18 pays Ameritech Illinois nothing for such transport. Thus, the key difference is clear.  
19 Ameritech Illinois provides and pays for the facilities that it uses to offer its  
20 OmniPresence service and incorporates the costs that it incurs to aggregate, switch, and  
21 transport OmniPresence calls into the rates it charges the OmniPresence customer. In  
22 contrast, the manner in which Focal currently provides its Virtual Office service enables

1 it to avoid a significant portion of these costs and, instead, to foist them onto Ameritech  
2 Illinois.

3  
4 **Q. MR. TATAK ALSO ASSERTS THAT AMERITECH ILLINOIS' POSITION IS**  
5 **"MISDIRECTED" BECAUSE "FEDERAL LAW PERMITS CLECS TO**  
6 **ESTABLISH A SINGLE POI IF THEY SO CHOOSE." (TATAK STATEMENT**  
7 **AT 12). DO YOU HAVE ANY RESPONSE?**

8 **A.** Yes. Even if Mr. Tatak were correct on this point, that does not eliminate the problem of  
9 uncompensated costs and economic distortion caused by allowing CLECs that provide  
10 FX service to take a free ride on Ameritech Illinois' transport network. Moreover, I  
11 disagree with Mr. Tatak. Congress surely did not intend that carriers could obtain use of  
12 an incumbent LEC's entire *interexchange* network through a single POI as if that entire  
13 network were but a single local exchange, or that carriers would be able to use their  
14 single POI as a means of unfairly shifting network costs to the incumbent LEC.

15  
16 **Q. DOES AMERITECH ILLINOIS' PROPOSAL IN ANY WAY IMPEDE FOCAL'S**  
17 **ABILITY TO PROVIDE FX SERVICE OR TO USE ITS NXXS AS IT CHOOSES?**

18 **A.** No. Focal can still provide FX service wherever and to whomever it likes. Ameritech  
19 Illinois' proposed contract language would simply prevent Focal from abusing that  
20 service to take a free ride on Ameritech Illinois' transport network and impose  
21 unwarranted costs on Ameritech Illinois. Ameritech Illinois is not "dictat[ing] network  
22 configurations" as Mr. Tatak claims (at 13). Rather, it is ensuring that costs of service

1 are properly allocated to and borne by the carrier who benefits from that service. Since  
2 FX service by its very nature prevents Ameritech Illinois' billing systems from accurately  
3 recording which calls travel to other carriers' FX customers (whose identities are  
4 unknown to Ameritech Illinois), Ameritech Illinois has elected to remedy the problem  
5 another way, by eliminating the possibility that FX could be used by requesting carriers  
6 to game the system. Moreover, if Focal wants to provide Virtual Office service using a  
7 particular NXX, Focal is free to decide where it wants to have a POI anywhere on  
8 Ameritech Illinois' network within the 15-mile local calling area associated with that  
9 NXX's rate center.

10  
11 **Q. MR TATAK CLAIMS THAT AMERITECH ILLINOIS IS EFFECTIVELY**  
12 **FORCING FOCAL TO DUPLICATE AMERITECH ILLINOIS' NETWORK.**  
13 **(TATAK STATEMENT AT 12). DO YOU AGREE?**

14 **A.** No. The proposed contract language applies only to NXX areas that Focal wants to use  
15 for its Virtual Office, not to every NXX area in Ameritech Illinois' service area.  
16 Furthermore, because the proposed contract language is based on mileage, Focal would  
17 be able to provide FX service in multiple NXXs from a single POI.

18  
19 **Q. MR. TATAK (AT 16-17) ALSO CONTENDS THAT AMERITECH ILLINOIS'**  
20 **PROPOSAL IS NOT REQUIRED BY THE EXISTING CO CODE GUIDELINES.**  
21 **PLEASE RESPOND.**

22 **A.** The CO Guidelines are not relevant here, as they do not address this issue.



1  
2 **Q. MR. TATAK REPEATEDLY CLAIMS THAT AMERITECH ILLINOIS IS**  
3 **TRYING TO AVOID COMPETITION WITH FOCAL AND OTHER FX**  
4 **SERVICE PROVIDERS. IS THAT CORRECT?**

5 A. Absolutely not. Ameritech Illinois welcomes competition from any and all carriers, But  
6 such competition must be fair and promote the public interest; it should not be an  
7 exercise in gaming the regulatory system to shift transport costs to the incumbent.  
8 Ameritech Illinois should not be forced to transport Virtual Office FX-type calls more  
9 than the maximum distance of a Band A or Band B call. Focal should not be permitted a  
10 free ride on Ameritech Illinois' network. The best way to prevent such a free ride, while  
11 still giving Focal every opportunity to provide its Virtual Office service and use its NXX  
12 codes as it likes is to adopt Ameritech Illinois' proposed contract language.

13  
14 **Q. PLEASE SUMMARIZE AMERITECH ILLINOIS' POSITION ON ISSUE 4.**

15 A. Focal's provision of FX service, at present, imposes uncompensated costs on Ameritech  
16 Illinois because Ameritech Illinois must transport calls to Focal's FX customers beyond  
17 the originating caller's local calling area. Ameritech Illinois should not be required to  
18 provide such transport free of charge, and requiring it to do so forces it to subsidize  
19 Focal's competing service. Ameritech Illinois seeks to avoid this arbitrage problem, and  
20 the economic distortions it creates, by requiring Focal to maintain a POI within 15 miles  
21 of the rating center for any NXX for which it provides FX service. This proposal simply  
22 ensures that costs are properly allocated to the appropriate carrier.

1

2 Q. DOES THIS CONCLUDE YOUR VERIFIED STATEMENT?

3 A. Yes.